

Client: **Dover District Council**

Dover offers a taste of Europe

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The Organisation

Dover District Council (DDC) covers an area described as the UK's gateway to Europe.

The town of Dover welcomes millions of visitors each year and has the busiest passenger ferry terminal in the world, one of the busiest cruise liner terminals in the UK and is a major port for freight.

The Requirement

DDC wanted to replace and enhance its existing Pay and Display parking operation situated over a large area including the busy towns of Dover, Deal and Sandwich.

These towns welcome many European tourists and, as Dover is their first or last port of call, they



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In addition, it wanted a solution to remove the problem of Pay and Display machines becoming inoperable through loss of mains power.

DDC also required a means of

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downloading audits quickly and efficiently without the attendants needing to open machines.

The Solution

Alfia won the tender to initially supply 23 Vision Pay and Display machines, with another 32 machines to follow in the second phase. All machines were designed to accept Sterling and the Euro. The machines also offer the customer three languages in which to complete their transactions - French, German and English.

Alfia supplied a number of battery-powered machines, which enabled the Pay and Display machines to operate in the event of mains power failure and subsequently increased revenue.

Each machine has an infrared port at the front, so that attendants can simply walk up to the machine with a hand held unit and download the

Dianne Hopper, Dover's Parking Manager, has been pleased with the installation.

She said: “The acceptance of the Euro in the Vision Pay and Display machines has been very well received, and has increased our range of services to the public.

“We now offer not only local people an enhanced parking service, but we offer all visitors to the Dover District an additional means of paying for their parking.”